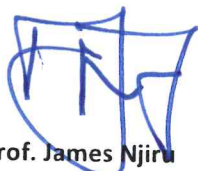


Annex-8: Corporate Quality Objectives at QMS Launch

2018/2019 CORPORATE QUALITY OBJECTIVES

1. To increase KMFRI visibility through research citations in Elsevier Scopus database from 479 in June 2017 to 600 in June 2019;
2. To increase resource mobilization through competitive research grants from 60 million in June 2018 to 100 million in June 2019;
3. To enhance adoption of KMFRI innovations through the transfer of innovative research technologies from 2 in June 2018 to 3 in June 2019;
4. To increase customer satisfaction index from 73.3% in June 2018 to 75.5% in June 2019;



Prof. James Njiru
DIRECTOR

4th December, 2018